



Do Company

THE FABULOUS TIME SAVERS

TERMS AND CONDITIONS

SCOPE OF APPLICATION, REGISTRATION AND USE

1. These terms of use (the "Terms and Conditions") apply to your (hereinafter referred to as "user") use of Do Company (hereinafter referred to as the "Company") available through the website www.docompany.nl.
2. The user conditions apply as the provisions for the agreements made between the user and the company. Do Company BV's core activity is supporting clients by offering services in the field of lifestyle management. These conditions apply to every request that the user has made verbally, by telephone, via e-mail or via the website and that has been processed by the company.
3. The company is located at Jaffadwarsstraat 1, 3061JL Rotterdam registered with the Chamber of Commerce Rotterdam under the number 64127362 represented by the director Carlijn Oosthoek, who also manages the website www.docompany.nl.

ORDERS, PRICES AND DELIVERY

1. The user must request a service verbally, by telephone, via e-mail or via the website. The company cooperates with various external suppliers and delivery services for the services offered. The company determines together with the supplier whether the order will be processed.
2. The company determines whether it is necessary to make an introductory interview.
3. The company calculates an hourly wage, excluding all costs incurred by any external rented party (hereinafter referred to as "supplier").
4. The company uses a payment term of 14 days.
5. Payments are always made to the company whose account number is communicated on the invoice.



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6. The company does not have any subscription form; all services are separate from each other and therefore are paid for and treated separately. New agreements may apply to each service and other suppliers and/or resources may be required.

7. Main activities of Do Company:
 - Household help
 - Carpenter, electrician, plumber
 - Gardener
 - Childcare
 - Washing a car
 - Company and chats
 - Moving/relocation
 - Party service
 - Gift service
 - Stand by (for when you are away and someone has to be home)
 - Meals
 - Recipes and ingredients (easy recipes, including groceries)
 - Personal Trainer
 - City information (the nicest places in Rotterdam)
 - Mail and packages
 - Personal Assistant (for your administration, computer and more)
 - Delivery and decorating Christmas trees
 - Cleaning the boat and preparing it for summer and winter
 - Prepare the house and garden for summer and winter
 - Driver services
 - Fresh groceries (supermarket and all specialist stores)
 - Flower service
 - Laundry, steam & ironing facilities
 - Glass, old paper and garbage
 - Dog walking service
 - Pharmacy (collection of medicines)
 - Car garage (take it to the garage and pick it up again)
 - Care chores (to the hospital and the like)
 - Clothing repair
 - Shoemaker

8. The different delivery times per service are communicated in advance. If the delivery time is not clear, the user can contact the company.



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ADDITIONAL WORK AND OTHER COSTS

1. If during the execution of a service it appears that for a proper implementation of this, the work performed has to be changed or supplemented, the company will discuss this with the user at all times.

OBLIGATIONS AND LIABILITY

1. If damage occurs to the user's property during a contract by the supplier or the company, a deductible of €250.00 applies to the user. The liability of Do Company is at all times limited to a maximum of the amount that is paid out by the insurer in the relevant case.
2. The user is obliged to pay all amounts that apply to the assignment.

CANCELLATIONS

1. All types of services or tasks that are requested by the user from the company can be cancelled.
2. The costs involved vary per order and per supplier. The possible cancellation costs also depend on the period between the cancellation and the assignment.
3. The user is obliged to pay the cancellation costs if necessary.

PRIVACY STATEMENT

1. An extensive privacy statement and privacy card can be found on the website www.docompany.nl, which clearly states which contact information we keep, for what reason and for how long. Please contact us for more information.

COMMUNICATION

1. The company has the right, when requested by the company, to contact the user about requests, feedback and assessments. The company may approach the user by telephone or e-mail.



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CODE OF CONDUCT

1. There may be personal contact between employees or external suppliers of the company and the user. The user must always respect the employees or external suppliers of the company.
2. After signing, the user agrees to the following:
 - The user will never intentionally or accidentally hurt the employees or external suppliers of the company;
 - The user will never threaten the employees or external suppliers of the company;
 - The user will never put the employees or external suppliers of the company in a situation where health or safety is endangered;
 - The user will never sexually approach employees or external suppliers of the company or attempt to engage in a sexual approach;
 - The user will never, insult, stalk, intimidate, bully or harass the company's employees or external suppliers;
 - The user will never use vulgar or abusive language against employees or external suppliers of the company;
 - The user will never put the company's employees or external suppliers in a situation where they should feel ashamed or uncomfortable;
 - The user will never discriminate against employees or external suppliers of the company for skin color, religion, disability, age, gender, origin, sexual orientation or any other reason.
3. Any violation of the code of conduct is considered a substantial violation of these terms and conditions. The company may terminate your account and use of the services without charge or notice.

FINAL PROVISIONS

1. The company is at all times entitled to change functions of www.docompany.nl without stating reasons, to delete or to add new functions, for example by making the use of functions only possible under certain circumstances.
2. The company's website may contain hyperlinks to third-party websites; these links are included for visitor information. The company is not responsible and/or liable for the content of these websites.



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3. Copying or using parts of the website is not permitted without prior written permission from the company.
4. The working language in this agreement and related negotiations is Dutch.
5. With regard to the user agreement, Dutch law applies.
6. In the event of non-compliance with the General Terms and Conditions, the company may terminate the user's account and use of the services by the user without costs or notice.

For disputes, questions and/or comments, the users can always mail to info@docompany.nl.

Rotterdam, as of 15-09-2015

Last updated 02-05-2019