



Do Company

THE FABULOUS TIME SAVERS

PRIVACY STATEMENT

WHO ARE WE?

Do Company BV's core activity is supporting clients by offering services in the field of lifestyle management. We process a number of personal data for this service to customers.

PRIVACY AND SECURITY

You must provide a number of personal details on our website. On this page we tell you what information we collect, for what, who can see it and how long this information is kept.

We will keep your data that you enter on our website or ones sent to us by e-mail or telephone securely. Anyone who has nothing to do with your data cannot access it. If we give your data to someone else - you can read below why and when we do that - then we require that the other person treats your data as carefully as we do and use it only for the purpose for which it was required. We will inform you about this in this Privacy Statement. Do you still have questions after reading this document? Then contact us.

DATA

The information that we (possibly) store about you is the information that you have entered during your online application or that you have provided to us via e-mail or telephone. These include your name, address, telephone number and e-mail address. We store this information so that we know where to deliver our services, so that we can contact you if we have a question and we include this information in your invoice.

WHAT WE DO WITH YOUR DATA

We use your data for various purposes. You can read them below. We use your received data and do this with great care.

Deliver your order

For your application we need your name, e-mail address, address (s), payment details and your telephone number. That way we can implement your request and keep you



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informed. We also give your information to others if necessary for an order, for example; to our butlers, external delivery services and suppliers.

External suppliers and delivery services

We use external suppliers and delivery services to perform the services offered. We require our external suppliers to treat your data with the same care as we do and exclusively for purposes and under the conditions that we have agreed with them.

Newsletter and marketing

You can sign up for our newsletter. This way you stay informed of our offers, promotions and our news. If you no longer wish to receive a newsletter from us, you can easily unsubscribe via a link at the bottom of the newsletter. We may also use your contact details for marketing campaigns.

Improvement of our service

We are constantly improving our services. That is why we can use your data to ask you if you want to participate in a customer or market survey. We use the e-mail address you provided for this.

Post pay

If you purchase services that cannot be paid immediately, we can call or email you to remind you of an invoice that has expired. We can also pass your details on to a collection agency and/or enforcement officer who collects unpaid invoices on our behalf.

STORAGE AND STORAGE TERM

We only keep your personal data for as long as and to the extent that we need it. We will in any case retain the information that we necessarily need during the term of our relationship or agreement. Invoice details about purchases are always kept for our administration.

INFORMATION, CHANGE AND OBJECTION

You have specific rights with regard to the processing of your personal data. You can always contact us about this. This certainly also applies to the following subjects:

- Whether we process your personal data;
- The way in which we process your personal data;



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- Access to the personal data that we process about you;
- Objections to the processing of your personal data;
- Adjustment of your personal data if it is (possibly) incorrectly processed;
- Removal (deletion) of your personal data;
- Transfer of your personal data to yourself or to another organization at your request;
- Questions about the content of this Privacy statement.

Attention: we may not always be able to respond to a request. If this is the case, we will let you know.

SECURITY

We have taken adequate technical and organizational measures to protect your personal data.

CHANGE OF PRIVACY STATEMENT

We may change this Privacy statement in the future. You will always find the most up-to-date statement on our website.

CUSTOMER RIGHT

Do you disagree with the way in which we process your personal data or handle your rights as a customer? Then contact us in any case.

You can also submit a complaint to the Dutch Data Protection Authority. To do this, visit www.autoriteitpersoonsgegevens.nl.

CONTACT

If something is not right or you want to view your data or have it removed, please do not hesitate to contact us.

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We have not appointed a data protection officer.